

INITIAL ASSESSMENT CHECKLIST

GENERAL PREPARATION

Complete the Intake Form

- The intake form will be emailed to you shortly after scheduling an appointment. Please ensure it is filled out prior to your appointment.

INSURANCE COVERAGE

Check Your Insurance Coverage

- ROKband treatment is covered by many insurance providers.
- Generally found under "Custom-made braces" in the "Medical Brace" category.
- Contact your insurance provider to confirm your coverage for a Cranial Remodelling Orthosis (CRO).
- Ensure your baby is registered on your insurance plan to receive coverage.

REVIEW PHARMACARE (B.C. RESIDENTS)

Review Pharmacare Guide (IF IN B.C.)

- BC families can explore treatment options through PharmaCare BC.
- Families with Pacific Blue Cross insurance must apply for PharmaCare coverage before submitting a private claim.
- Review the PharmaCare guide found on our 'Resources' page on our website.
- Register for PharmaCare to determine your deductible.

PHYSICIAN'S PRESCRIPTION

Obtain a Prescription from a Physician

- If submitting an insurance claim, you'll need a prescription to be reimbursed for the device from your family doctor, pediatrician, or a GP at a walk-in clinic.
- Following your assessment, we are happy to send them a detailed report that includes head shape measurements and our recommendations.

WHAT WILL HAPPEN AT THE INITIAL ASSESSMENT

Intake Form Review

Complete and review the intake form

Clinical Recommendations

Recommendations & treatment options

3D Scan

Non-invasive, No Radiation, Not harmful

Q&A

Address any questions you have

Results Review

Discuss the results of the scan

Next Steps

If treatment is recommended, an estimate will be sent